# AWT Training Seminars 201

An Investment in Yourself, YourStaff, and YourCompany

Water Treatment Training

Fundamentals and Applications Training

Polymeric–Membrane Separation Technologies RO/ Ultrafiltration Training

**Sales Training** 

**CWT Exam** 

# West

2018 Technical Training February 28–March 4, 2018 Green Valley Ranch Resort Las Vegas, Nevada

# East

2018 Technical Training March 21–25, 2018 Cleveland Marriott Downtown Cleveland, Ohio

awt.org



Trainit

The instructors are knowledgeable and respected water treaters. They did a great job of breaking it down for newer folks.

Whether you're a professional in the water technologyfield, a supervisor, or the owner of a company, AWT's training seminars are an investment that will pay off.

# Courses Available

# **Sales Training**

Recognizing that everyone in the water treatment industry is actually selling, this course will take you from the basics to a full understanding of the process as it relates to this industry. This NEW, interactive "How To" session will give you the practical knowledge you will need to develop yourself, your business, and your brand. You will learn about basic and advanced marketing, including finding your company's values and discovering and developing your brand image.

# Polymeric–Membrane Separation Technologies RO/Ultrafiltration Training

This one-day in-depth course is suited for anyone looking for a better understanding of reverse osmosis, ultrafiltration, EDI, or related membrane technologies, including how they function, what they do, and how to take care of them.

The course provides a broad, practical, and application-based discussion regarding a wide spectrum of membrane technologies. The focus of the course will be on commercial and industrial reverse osmosis as well as related membrane technologies.

# Fundamentals and Applications Training

The Fundamentals and Applications course is designed for service technicians new to the industry. This highly interactive class brings the mechanical room into the classroom and focuses on real-world examples; attendees learn directly from leaders in the industry as well as from their peers. The curriculum allows for question and answer sessions and fosters learning in a collaborative environment, providing attendees with the knowledge and theory behind the "whys" of their role in water treatment.

# Water Treatment Training

This intensive three-day training covers the gambit—regulatory and safety issues, water chemistry and testing, calculations, boiler water treatment, cooling water chemistry, and much more.

# Speakers

# Fundamentals and Applications Training

Trace Blackmore, CWT, LEED AP Blackmore Enterprises, Inc.

Mark Lewis, CWT Southeastern Laboratories, Inc.

Frank Lecrone III AquaPhoenix Scientific Inc.

Thomas J. Tinney Lakewood Instruments LLC

# Water Treatment

Trace Blackmore, CWT, LEED AP Blackmore Enterprises, Inc.

Jay Farmerie, CWT Cyrus Rice Water Consultants, Inc.

Colin Frayne, CWT Aquassurance, Inc.

Bruce T. Ketrick Sr., CWT Guardian CSC

Frank Lecrone III AquaPhoenix Scientific Inc.

Jim Lukanich, CWT U.S. Water Services, Inc.

Jon Shaw Advantage Controls, Inc.

# Schedule-at-a-Glance

Sales Training Wednesday, February 28, 2018—Las Vegas, NV Wednesday, March 21, 2018—Cleveland, OH

7:30 am–8:00 am	Registration/Continental Breakfast				
8:00 am–10:00 am	"Everyone Sells"				
	Beginner Sales				
	Complete Company Involvement				
	Russell M. Baskin, CWT—Tower Water Management				
10:00 am–10:15 am	Refreshment Break				
10:15 am–Noon	"Unlocking the Code"				
	Sales Development				
	Mechanics of Sales				
	Russell M. Baskin, CWT—Tower Water Management				
Noon–1:00 pm	Lunch				
1:00 pm–3:00 pm	"Starting It and Keeping It Going"				
	<ul> <li>Sales Step-by-Step Process</li> </ul>				
	Details of Sales Process				
	Russell M. Baskin, CWT—Tower Water Management				
3:00 pm–3:15 pm	Refreshment Break				
3:15 pm–5:00 pm	"The Mystery of Selling—Lifeline to Your Success"				
	Advanced Selling Methods				
	Marketing				
	Your Brand Image				
	Russell M. Baskin, CWT—Tower Water Management				
5:00 pm–5:30 pm	Questions and Answers				



RO/Ultrafiltration Training Wednesday, February 28, 2018—Las Vegas, NV Wednesday, March 21, 2018—Cleveland, OH

7:30 am_8:00 am 8:00 am_10:00 am	Registration/Continental Breakfast Overview of Semi-Permeable Membranes • Application • Osmosis • Process Flow • Membrane Limitations Colin Frayne, CWT—Aquassurance, Inc.
10:00 am–10:15 am	Refreshment Break
10:15 am–Noon	Membrane Technology Comparisons <ul> <li>Pressure Driven MF/UF/NF/RO</li> <li>Concentration Driven Membranes</li> <li>Traditional Competing Technologies</li> <li>Colin Frayne, CWT—Aquassurance, Inc.</li> </ul>
Noon–1:00 pm	Lunch
1:00 pm-3:00 pm	Components and System Configurations <ul> <li>Polymeric Membrane Materials</li> <li>Membrane Terminology</li> <li>Sizes, Arrays, Stages, Trains</li> <li>Complete Unit Operations</li> <li>Colin Frayne, CWT—Aquassurance, Inc.</li> </ul>
3:00 pm–3:15 pm	Refreshment Break
3:15 pm–5:00 pm	Practical Membrane Operations <ul> <li>RO Design</li> <li>Software</li> <li>Antiscalants</li> <li>Membrane Cleaning</li> <li>Troubleshooting</li> <li>Colin Frayne, CWT—Aquassurance, Inc.</li> </ul>
5:00 pm–5:30 pm	Questions and Answers

# Technical Training—Day 1

Thursday, March 1, 2018—Las Vegas, NV Thursday, March 22, 2018—Cleveland, OH

# **Fundamentals and Applications**

Registration/Continental Breakfast
Course Introduction
Role of a Service Technician
Water Treatment—What and Why
Refreshment Break
Safety
Lunch
Feeding Equipment Training
Refreshment Break
Feeding Equipment Workshop
Questions and Answers

### Water Treatment Training

7:30 am–8:00 am	Registration/Continental Breakfast
8:00 am–8:05 am	Course Introduction
8:05 am–10:00 am	Water Chemistry
10:00 am–10:15 am	Refreshment Break
10:15 am–Noon	Health and Safety
Noon–1:00 pm	Lunch
1:00 pm–2:00 pm	Health and Safety continued
2:00 pm–3:00 pm	Calculations
3:00 pm–3:15 pm	Refreshment Break
3:15 pm–5:00 pm	Calculations continued

# Technical Training—Day 2

Friday, March 2, 2018—Las Vegas, NV Friday, March 23, 2018—Cleveland, OH

### **Fundamentals and Applications**

7:30 am–8:00 am	Continental Breakfast
8:00 am–9:00 am	Time and Territory Management
9:00 am–10:00 am	Filtration and Pretreatment
10:00 am–10:15 am	Refreshment Break
10:15 am–Noon	Boiler Treatment Programs
Noon–1:00 pm	Lunch
1:00 pm–3:00 pm	Boiler Treatment Programs continued
3:00 pm–3:15 pm	Refreshment Break
3:15 pm–6:00 pm	Testing and Hands-on Workshop
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## Water Treatment Training

7:30 am–8:00 am	Continental Breakfast
8:00 am–9:00 am	Advances in Feed Equipment
9:00 am–10:00 am	Pretreatment/Filtration/Ultrafiltration/RO
10:00 am–10:15 am	Refreshment Break
10:15 am–11:00 am	Pretreatment/Filtration/Ultrafiltration/RO continued
11:00 am–Noon	Boiler Treatment
Noon–1:00 pm	Lunch
1:00 pm–3:00 pm	Boiler Treatment continued
3:00 pm–3:15 pm	Refreshment Break
3:15 pm–6:00 pm	Boiler Treatment continued

# Technical Training—Day 3

Saturday, March 3, 2018—Las Vegas, NV Saturday, March 24, 2018—Cleveland, OH

# Fundamentals and Applications

7:30 am–8:00 am	Continental Breakfast
8:00 am–10:00 am	Cooling Water Treatment
10:00 am–10:15 am	Refreshment Break
10:15 am–Noon	Cooling Water Treatment continued
Noon–1:00 pm	Lunch
1:00 pm–1:30 pm	Cooling Water Treatment continued
1:30 pm–3:00 pm	Closed Loops
3:00 pm–3:15 pm	Refreshment Break
3:15 pm–5:00 pm	Writing a Service Report
5:00 pm–6:00 pm	Tips and Tricks of the Trade/ Bringing It All Together

# **CWT Exam**

Sunday, March 4, 2018—Las Vegas, NV Sunday, March 25, 2018—Cleveland, OH

	CWT Exam Sign-in
8:00 am–1:00 pm	Testing

### Water Treatment Training Continental Breakfast 7:30 am-8:00 am 8:00 am-10:00 am Testing ..... Refreshment Break 10:00 am-10:15 am Cooling Water Systems and Principles 10:15 am–Noon Noon-1:00 pm Lunch 1:00 pm-3:00 pm **Cooling Water Chemistry Scale and Corrosion Control** 3:00 pm-3:15 pm **Refreshment Break Cooling Water Microbiology** 3:15 pm-6:00 pm

All the instructors were great and had good hands-on experience to add to content!

# Hotel/Travel

# Training Seminars—Las Vegas, NV

## Wednesday, February 28, 2018

Sales Training RO/Ultrafiltration Training

Thursday, March 1-Saturday, March 3, 2018

Fundamentals and Applications Training Water Treatment Training

# Sunday, March 4, 2018

CWT Exam

## Green Valley Ranch 2300 Paseo Verde Parkway Henderson, NV 89052 (Located in the Las Vegas area)

Call-in Reservations: (866) 782-9487

Room Rate: \$145 per night, single/double occupancy

Reservations Deadline: Friday, January 26, 2018

When calling to make your hotel reservation, please mention **group code GCIAW18** to obtain the group discounted rate.

Hotel reservations are on a first-come, first-served basis, or until the block has sold out. AWT cannot guarantee the group rate, even if rooms are still available in the AWT block after Friday, January 26, 2018.

Check-in Time: 3:00 pm Checkout Time: Noon

Self and Valet Parking: Complimentary

# **Travel Information**

## Airport

McCarran International Airport (LAS) is located about 14 minutes (8 miles) from the Green Valley Ranch Resort.

# **Ground Transportation**

Complimentary shuttle service from the airport to the Green Valley Ranch Resort is available every two hours beginning at 7:00 am on a first-come, first-served basis. The schedule is available at www.greenvalleyranchresort.com/hotel.

A variety of shuttle services are available at the airport and are located on the west side of baggage claim, outside door exits 7–13.

## Taxi

Approximately \$30 each way from the airport to the Green Valley Ranch Resort.

# Training Seminars—Cleveland, Ohio

# Wednesday, March 21, 2018 Sales Training RO/Ultrafiltration Training

Thursday, March 22–Saturday, March 24, 2018 Fundamentals and Applications Training Water Treatment Training

Sunday, March 25, 2018

**CWT Exam** 

Cleveland Marriott Downtown at Key Center 127 Public Square Cleveland, OH 44114

Call-in Reservations: (216) 696-9200

Room Rate: \$135 per night, single/double occupancy

Reservation Deadline: Sunday, February 18, 2018

Please mention "2018 AWT Training Seminar" to obtain the group discounted rate.

Hotel reservations are on a first-come, first-served basis, or until the block has sold out. AWT cannot guarantee the group rate, even if rooms are still available in the AWT block after Sunday, February 18, 2018.

## Airport

Cleveland Hopkins International Airport (CLE) is located about 20 minutes (12 miles) from the Cleveland Marriott.

## **Ground Transportation**

The Cleveland Rapid Transit Center is located on the lower level of the Cleveland Hopkins International Airport terminal. Cost is \$2.50 one way. Please visit www.riderta.com/pd\_airport.asp for more information and an updated operating schedule.

## Taxi

Approximately \$30 each way from the airport to the Cleveland Marriott Downtown at Key Center.

# I had an amazing experience at the training session!

# Registration

# AWT Training Seminars 2018

Please complete one registration form for each attendee.			Special Volume Discount for AWT Members Only: Register more than one					
Please check one:  Member  Nonmember			\$50 d	individual from your company at the applicable registration rate and receive a \$50 discount on subsequent registrants from your company. This makes it more affordable to send additional employees. Discounts do not apply to Sales Training				
First Name MI			or RO/Ultrafiltration Training.					
			Tota	l Payment	\$			
Last Name	Suffix	(CWT, Ph.D.)		neck enclosed (made payable to "	AWT")—Check #			
				redit Card: 🗆 Visa 🗆 MasterCa	/			
First Name on Badge								
Company		Title	Name	as it appears on card				
Company Address			Card N	Number				
				1				
City		State	Expira	tion Date	Security Code	Billing ZIP Code		
ZIP Code		Country	Signat	ture				
			Payr	nent Options				
Telephone		Fax	Fax:	(301) 990-9771	Cancellation Policy			
Email address (Registration confirmation and meeting notices will be sent to this email address.)		Mail:	Association of Water Technologies 9707 Key West Avenue, Suite 100 Rockville, MD 20850	All cancellations must be two weeks prior to the ser to a \$50 processing fee. N	ninar and are subject			
In Case of Emergency (Contact Name and Telephone)		Questions						
Diatory/Special Accommodation			Registration/Course Content and Exam: Angela Pike–(240) 404-6477, apike@awt.org Logistics/Accommodations: Morgan Prior–(240) 404-6480, mprior@mgmtsol.com					

Dietary/Special Accommodation

□ Las Vegas, NV □ Cleveland, OH		Sales Training	RO/Ultrafiltration Training	Fundamentals and Applications Training	Water Treatment Training	CWT Exam	
Early Registration By 1/26/18	Member 1 <sup>st</sup> Attendee	□ \$295	□ \$295	□ \$650	□ \$650	Member 🗖 \$385	
Las Vegas, NV By 2/18/18	Member Add'l Attendee(s)			□ \$600	□ \$600	Non-Member	
Cleveland, OH	Nonmember Attendee			□ \$905	□ \$905	Registration Deadlines*	
	Member 1 <sup>st</sup> Attendee		□ \$295	□ \$700	□ \$700	By 1/26/18 Las Vegas, NV	
Regular Registration	Member Add'l Attendee(s)			□ \$650	□ \$650	By 2/18/18 Cleveland, OH	
After 1/26/18 Las Vegas, NV After 2/18/18 Cleveland, OH	Nonmember Attendee	□ \$295		□ \$955	□ \$955	*CWT Exam No registrations will be accepted after this date for the respective location chosen. No refunds will be given after the cut-off date. No exceptions. Candidate must have 5 years of field experience to qualify for CWT.	



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# **2018** AWT Training Seminars